

HCV

Assist Services

Keeping you Safe.

Assist Number
0861 778 889

HEAVY COMMERCIAL VEHICLE ASSIST

(HCV OVER 3500KGS)

The Driver is covered up to R1 000 per incident for any of the following assistance:

- Flat Battery
- Flat Tyre
- Keys locked in the vehicle
- Fuel Assistance
- Oil, Water & Fluid Assistance

Mechanical & Electrical Breakdown:

In the event that the driver experiences a mechanical or electrical breakdown, and the vehicle needs to be towed, as advised by the mechanic sent out earlier, we will tow the vehicle to the nearest repairer. Covered up to 120km round trip per incident. Anything over the limitation will be for the client's own account.

Motor Vehicle Accidents:

In the event of an accident, the Assistance Call Centre will make arrangements to have the vehicle towed, up to the Insurer Limitations on the policy. This will be for the Insurance Company's account. Anything over the limitation will be for the client's own account

Roadside & Stock Security Guard:

We will send out a security guard (either armed or unarmed as required) to the breakdown/accident scene should the driver feel unsafe and or to prevent vandalism/theft of the vehicle or stock.

Transportation of Driver to Destination:

The Driver (up to 4 members in total) of the vehicle will be allocated a taxi service to pick them of from the scene and drive them to the requested destination.

This is limited to R500 per trip, anything additional will be for the client's account.

Annual limit: 4 Trips

**Please note that this service is only available for electrical/mechanical and accident tows.*

**Please note: A client will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by the client without prior authorization shall not be reimbursed. Assistance is only available in South Africa.*

Annual Limit: R10 000 per vehicle



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📞 0860 300 303

✉ contact@globalchoices.co.za

🌐 www.globalchoices.co.za

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